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FIG. 1

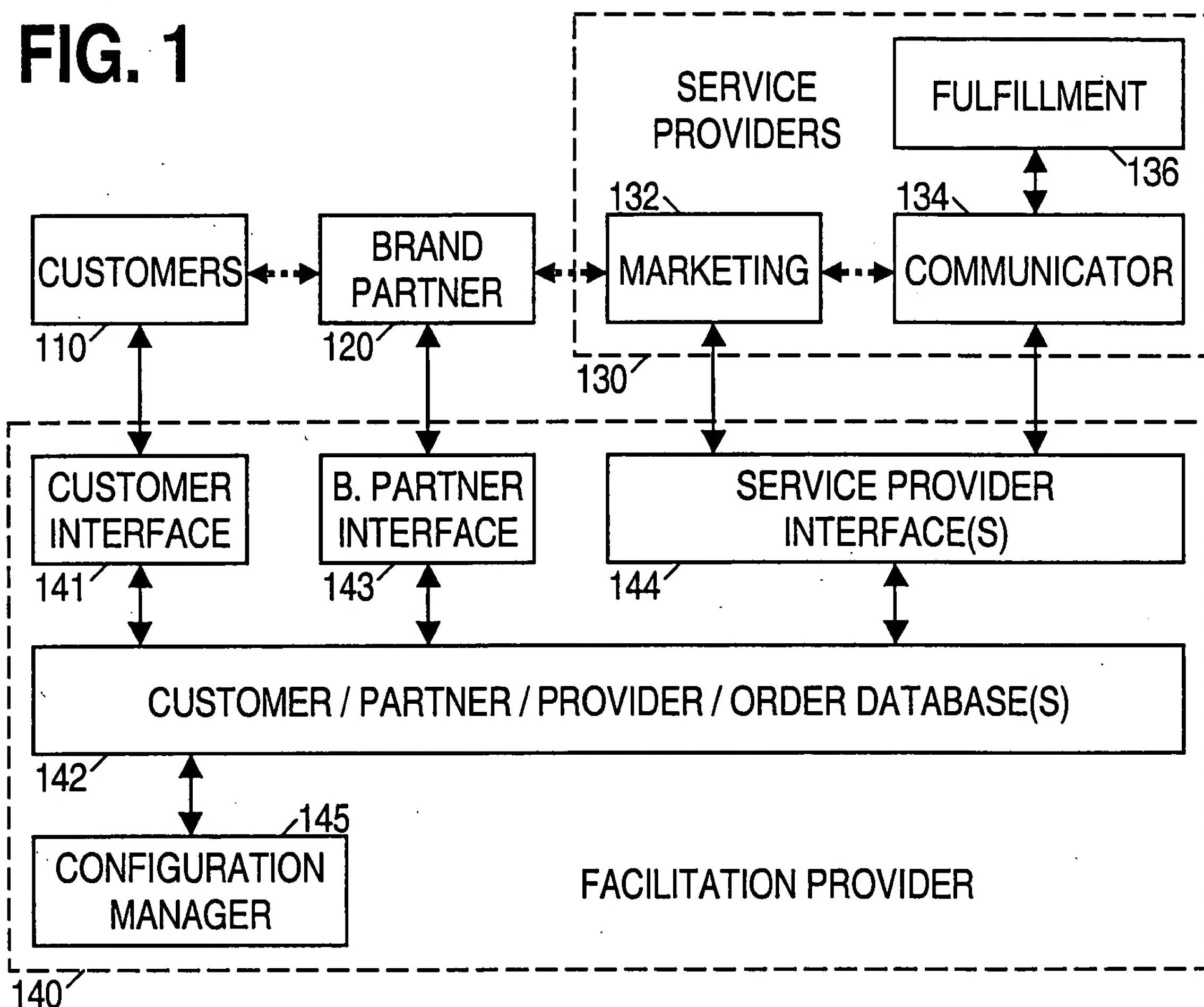


FIG. 2

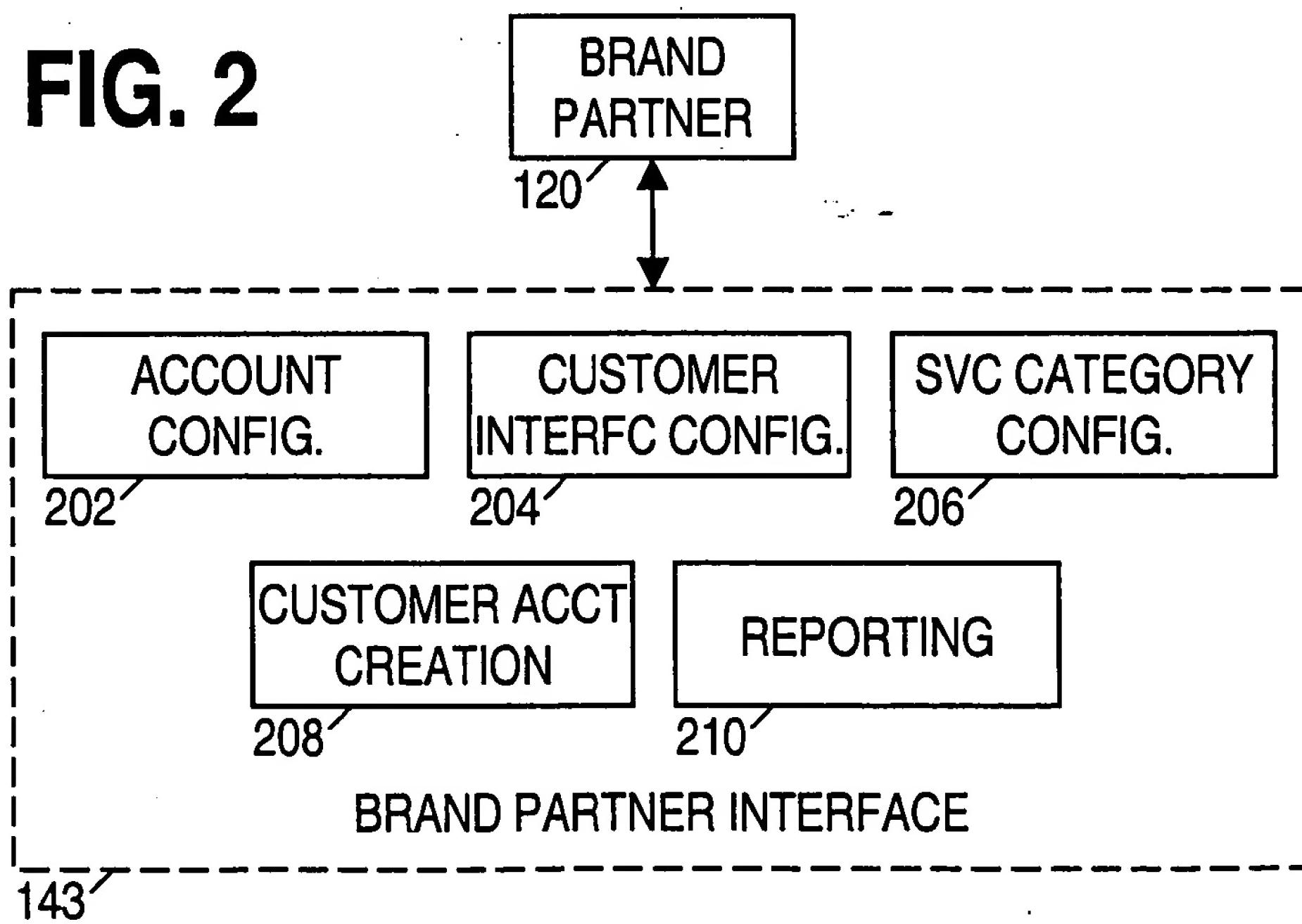


FIG. 3

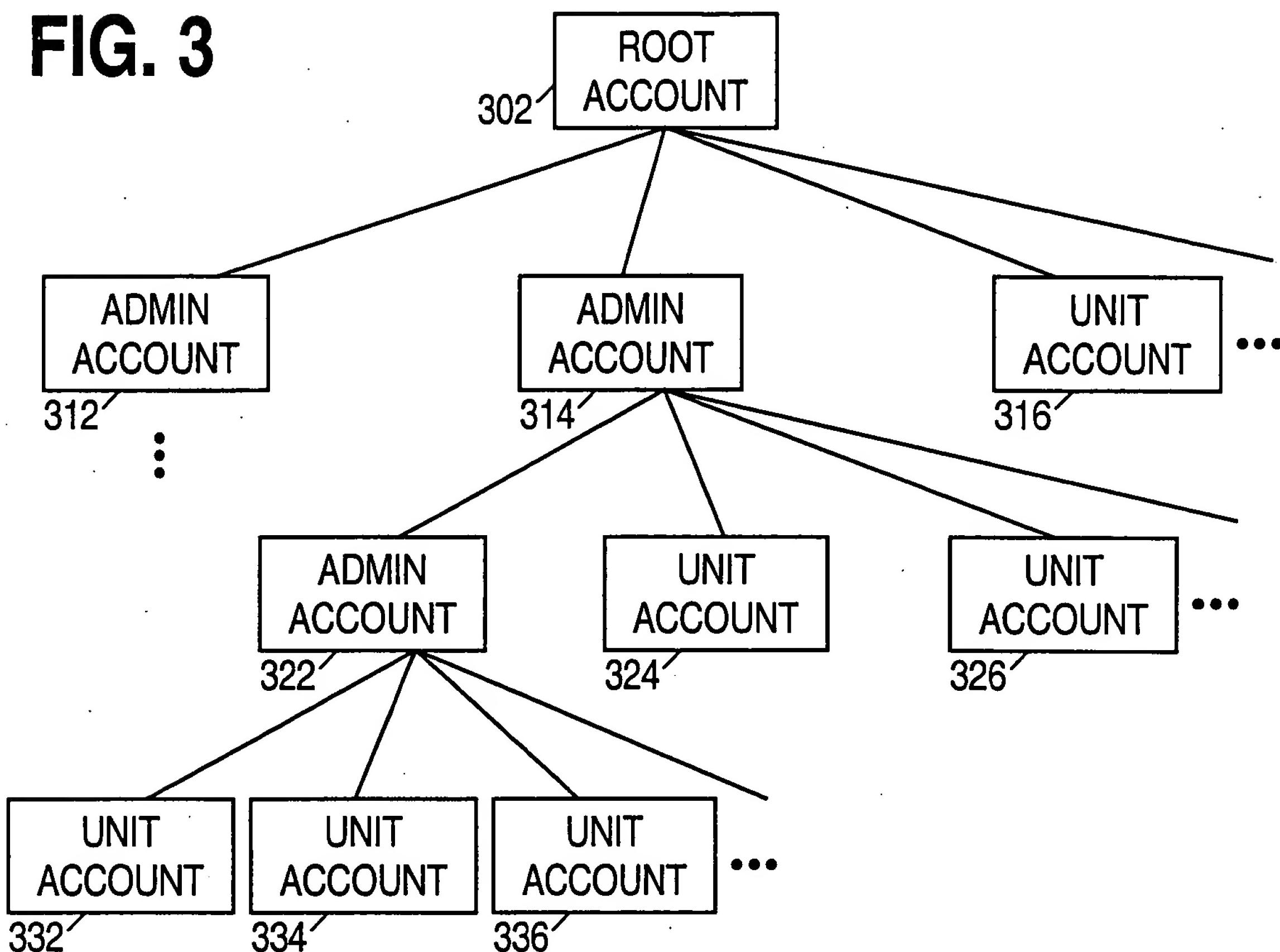
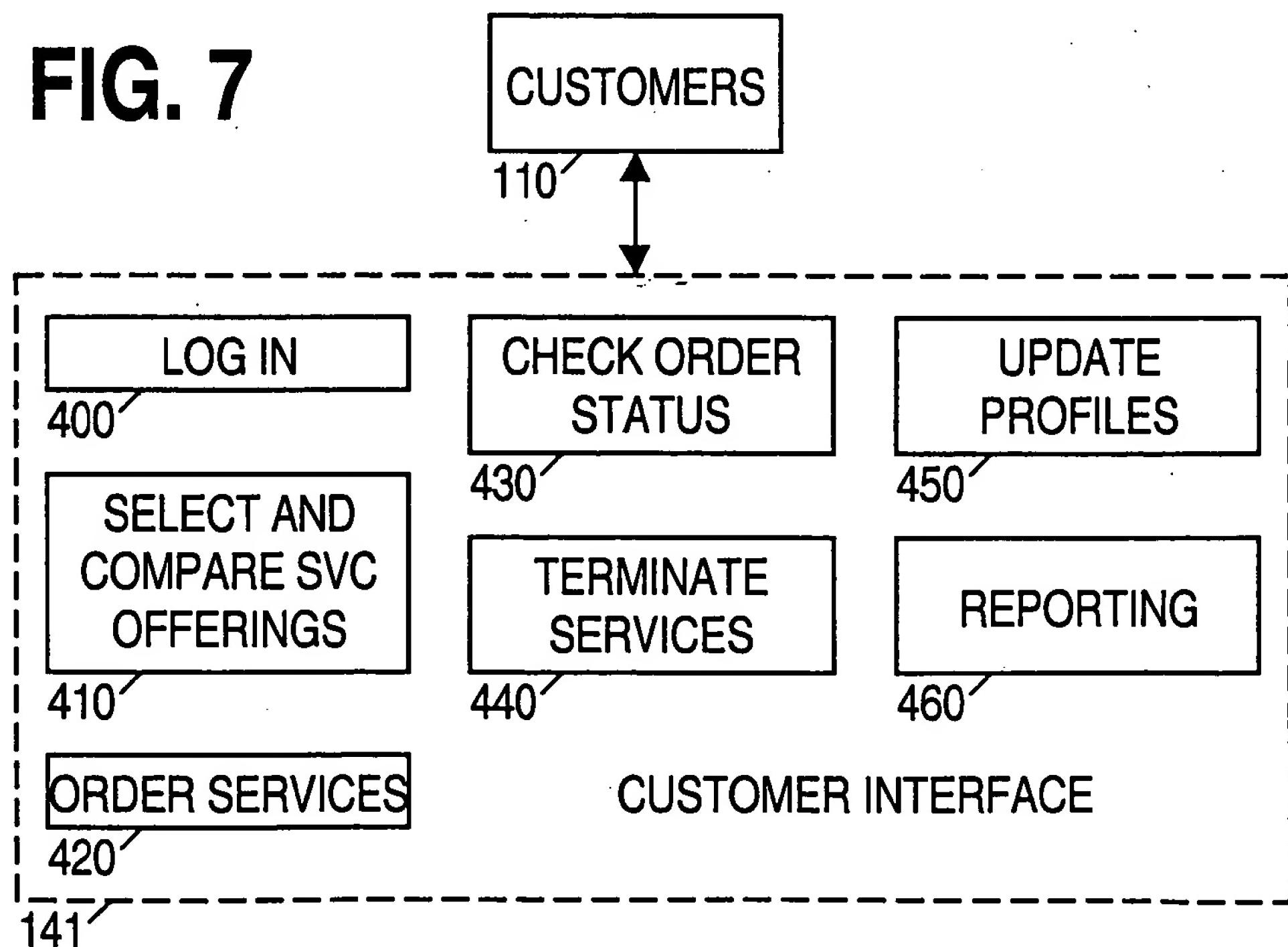


FIG. 7



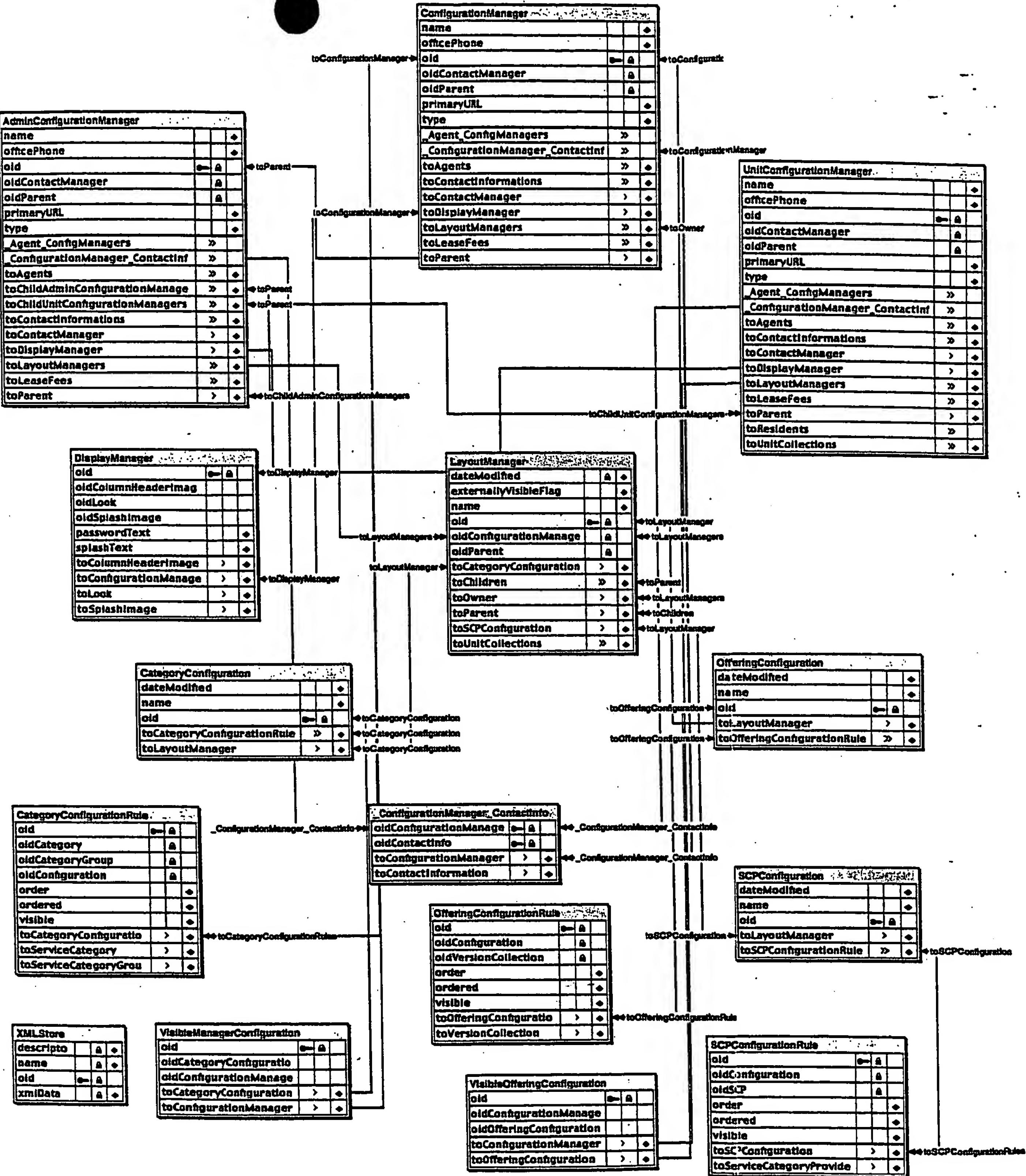
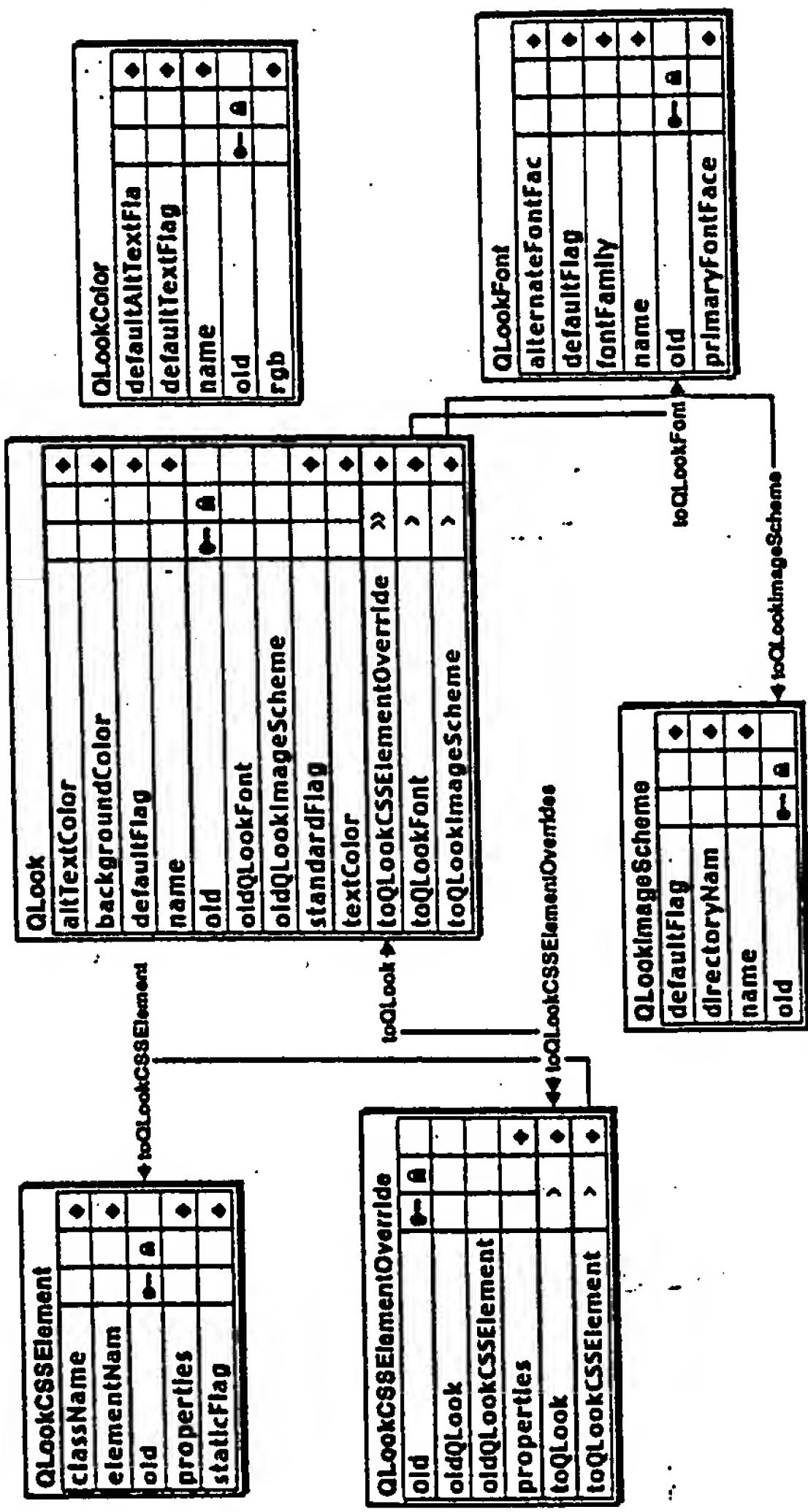


FIG. 4

FIG. 5



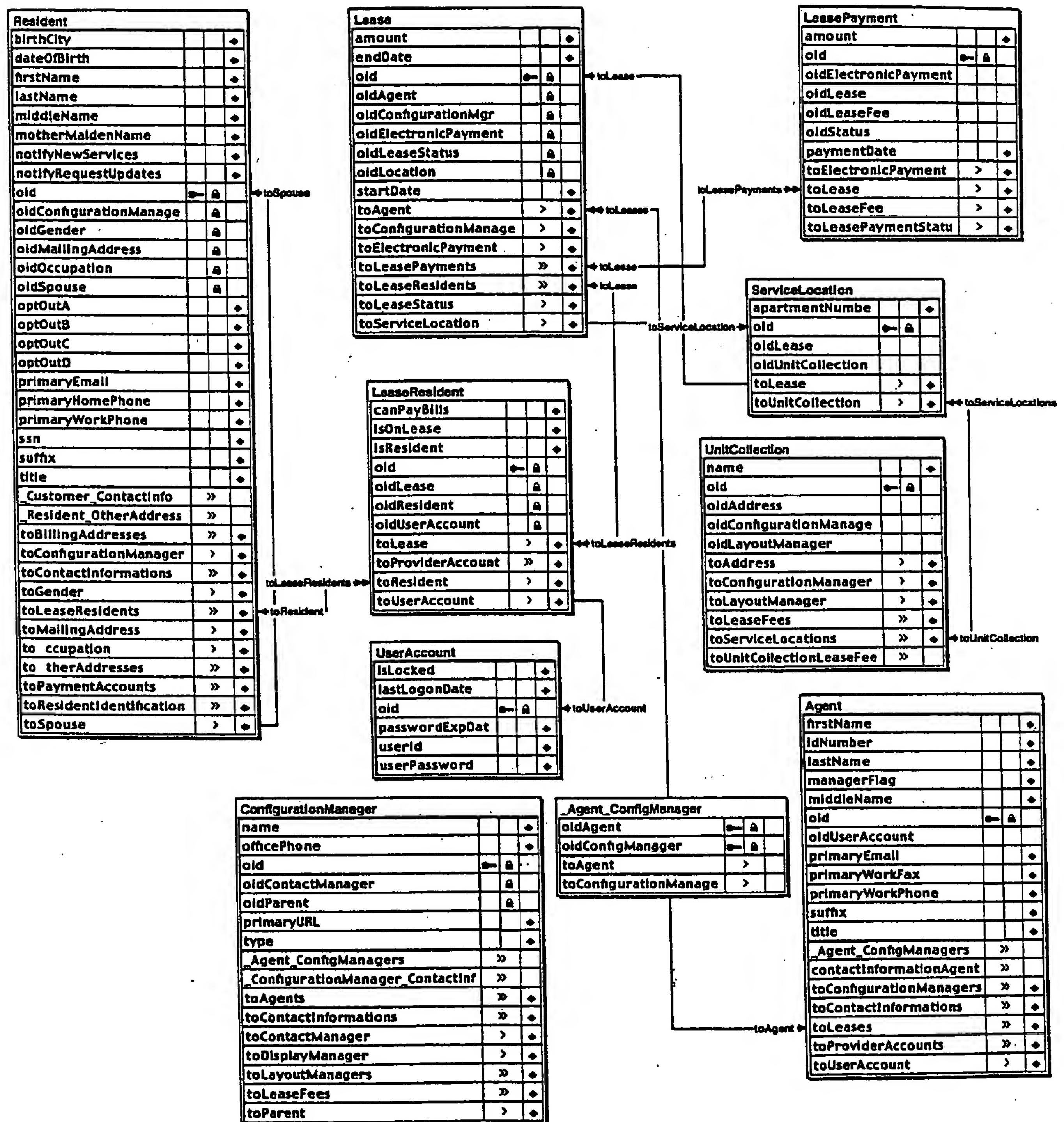


FIG. 6

Welcome to Qcorps Residential, Inc.!



510

Account ID:

520

Password:

(Case-sensitive)

Login

If you have lost your Account ID or Password, you must contact your property manager to issue you a new Account ID and Password. For help using our service, click the [How To Use](#) or [FAQ](#) at the bottom of each page.

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[How To Use](#) [Best Price Guarantee](#) [Credit Card Guarantee](#) [Privacy and Security](#) [Terms Of Use](#) [FAQ](#) [Feedback](#)

FIG. 8

Cellular Phone
Select up to 3 service providers and click the "Compare" button.

Basic Services ~610
Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Additional Services ~620
High Speed Internet Access
Boiled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnects ~630
Account Summary ~640
Logout ~650

We offer monthly payment plans
and pre-paid service plans.
May require credit approval.

PRIMECO

SBC Wireless/Cellular

EXCEL

houston cellular

It's wireless your way.

verizon wireless

the WorldCom Wireless advantage

WORLDCOM wireless.

Compare ~660 Skip ~670 My Profile ~695

How To Use Best Price Guarantee Credit Card Guarantee Privacy and Security Terms Of Use FAQ Feedback My Profile

FIG. 9

Cellular Phone
Select either or both of the service plans and click the "Compare" button.

Free Calling Area	Monthly Rates	Local Minutes	Additional Minutes
State	\$25 - 55	500 - 1000	30¢
National	\$25 - 150	200 - 2200	10¢ - 15¢

[Handwritten note: h-710]

Basic Services

- Electricity
- Local Telephone
- Long Distance Telephone
- Cable/Satellite

Additional Services

- High Speed Internet Access
- Bottled Water Delivery
- Renter's Insurance
- Appliance Rental
- Interstate Movers
- Furniture Rental
- Electronics Rental
- Cellular Phone**
- Maid Services
- Newspaper Delivery
- Dry Cleaning
- Local Movers
- Health Clubs
- Dial-Up Internet Access
- Self Storage
- Security Monitoring
- Grocery Delivery
- Toll Tags
- Restaurant Delivery

Disconnects

Account Summary

Logout

[How To Use](#) [Best Price Guarantee](#) [Credit Card Guarantee](#) [Privacy and Security](#) [Terms Of Use](#) [FAQ](#) [Feedback](#) [My Profile](#)

FIG. 10

Cellular Phone

Make your desired selection(s) and click the "Order" button below your selection(s) to proceed to the next page.

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnects

Account Summary

Logout

Service Plans

PrimeCo Calling Plan

The PrimeCo Calling Plans include statewide long distance, Call Waiting, Voice Mail, Voice Mail Notification, Caller ID, Call Waiting ID, and Call Log.

Activation Fee:

Contract:

LD/Min.:

Roaming Min.:

Rounded To:

PrimeCo NOW Plus Calling Plan

The PrimeCo NOW Plus Calling Plans include nationwide long distance, Call Waiting, Voice Mail, Voice Mail Notification, Caller ID, Call Waiting ID, 3-Way Calling, and Call Log.

Activation Fee:

Contract:

LD/Min.:

Roaming Min.:

min. Rounded To:

Activation Fee:

Contract:

LD/Min.:

Roaming Min.:

min.

Discounted Packages (\$/month)

PrimeCo 500

Includes 500 anytime minutes.
30¢ each additional minute.

PrimeCo 750

Includes 750 anytime minutes.
30¢ each additional minute.

PrimeCo 1000

Includes 1000 anytime minutes.
30¢ each additional minute.

PrimeCo NOW 200 Plus

Includes 200 anytime minutes.
35¢ each additional minute.

PrimeCo NOW 350 Plus

Includes 350 anytime minutes.
30¢ each additional minute.

PrimeCo NOW 500 Plus

Includes 500 anytime minutes.
30¢ each additional minute.

PrimeCo NOW 650 Plus

Includes 650 anytime minutes.
25¢ each additional minute.

PrimeCo NOW 1200 Plus

Includes 1200 anytime minutes.
25¢ each additional minute.

PrimeCo NOW 2000 Plus

Includes 2000 anytime minutes.
10¢ each additional minute.

Additional Features (\$/month added to Discounted Package)

Handling Calls

Call Waiting

Included

Included

Voice Mail

Included

Included

Voice Mail Plus

N/A

N/A

Text Messaging

\$9.95

\$9.95

Messaging Plus

N/A

N/A

Identifying the Caller

Caller ID

Included

Included

Call Waiting ID

Included

Included

Forwarding Calls

Call Forwarding

\$1.00

\$1.00

Busy/No Answer C.F.

N/A

N/A

Conference Calling

Three-Way Calling

\$1.00

Included

Additional Minutes

100 Off-Peak

N/A

\$5.00

250 Off-Peak

N/A

N/A

300 Off-Peak

N/A

\$10.00

500 Off-Peak

\$5.00

N/A

1000 Off-Peak

\$10.00

\$20.00

Cellular Services

Roadside Ass't.

\$3.00

\$3.00

Online

N/A

N/A

Online Plus

N/A

N/A

Detailed Billing

\$1.50

\$1.50

Maintenance

\$4.95

\$4.95

Optional Features (\$/month unless marked with *)

Qualcomm 1960

\$39.00*

\$39.00*

Nokia 6185

\$119.00*

\$119.00*

Audiovox PCX-3500XL

\$129.00*

\$129.00*

750 Weekend Minutes

\$7.50

Service Charge
Initial Charge

\$34.99/month
\$119.00

\$24.99/month
\$119.00

Calculate Charges

Order

PrimeCo Wireless

Order

PrimeCo Wireless

Skip

FIG. 11(a)

Voice Mail - Microsoft Internet Explorer

Southwestern Bell	Verizon	AT&T
Call Notes	Basic Voice Mail	Voice Mail
Call Notes voice mail lets you receive messages when you're away from home or on the phone or online, without an answering machine. You can check messages privately when it's convenient for you (they are protected by your private password, too), and you won't have to worry about missing important calls because your phone was in use.	Voice Mail messages are secured within Verizon's network and are accessible through a passcode system. You alone hear stored messages at your convenience. Includes 20-message capacity, Automatic Message Review and Automatic Password Entry.	AT&T VoiceMail is an easy-to-use service complete with many advanced features to complement your local services from AT&T. AT&T VoiceMail works hand-in-hand with your touch-tone phone and it captures important calls that sometimes go unanswered. VoiceMail has the following features: 1 minute Greeting Length, 3 minute Message Length, Maximum of 30 messages, New messages stored for 15 days, and Messages saved for 7 days.
\$7.95/month \$11.40 initial charge	\$4.95/month \$10.00 initial charge	\$8.99/month

Account Summary

Handling Calls	Included	Included	Optional
<input type="checkbox"/> Call Waiting	Included	Included	N/A
<input type="checkbox"/> Call Waiting Plus	N/A	Included	N/A
<input type="checkbox"/> Voice Mail	\$7.95	\$4.95	\$8.99
<input type="checkbox"/> Voice Mail Plus	\$9.95	\$6.95	\$11.99
<input type="checkbox"/> Distinctive Ring	\$4.00	Included	\$3.00
Identifying the Caller			
<input type="checkbox"/> Caller ID	N/A	N/A	N/A
<input type="checkbox"/> Caller ID Plus	Included	Included	Optional
<input type="checkbox"/> Call Waiting ID	\$3.00	Included	\$2.00
<input type="checkbox"/> Call Wait ID Plus	\$1.00	N/A	N/A
<input type="checkbox"/> Priority Call	Included	N/A	N/A
Blocking Calls			
<input type="checkbox"/> Call Blocking	Included	Included	\$5.00
<input type="checkbox"/> Call Screening	\$5.00	N/A	Optional
<input type="checkbox"/> Non-ID Call Block	Included	Included	\$1.00
Privacy Options			
<input type="checkbox"/> Unlisted Number	N/A	N/A	Optional
<input type="checkbox"/> Unsub Number	\$1.10	\$1.65	Optional
<input type="checkbox"/> Unpub Address	\$0.00	\$0.00	\$0.00

THE POP-UP WINDOW ALLOWS FOR THREE-PROVIDER COMPARISON FOR STANDARD FEATURES WITH THEIR OWN BRANDED NAME AND THE STANDARD NAME.

STANDARD FEATURE NAMES

FIG. 11(b)

Cellular Phone

Review your selections. Fill in the required information and click the "Submit" button to place your order. Clicking the "Save" button, you can hold your order information and return later to this service category to submit.

Basic Services

- Electricity
- Local Telephone
- Long Distance Telephone
- Cable/Satellite

Additional Services

- High Speed Internet Access
- Bottled Water Delivery
- Renter's Insurance
- Appliance Rental
- Interstate Movers
- Furniture Rental
- Electronics Rental
- Cellular Phone
- Maid Services
- Newspaper Delivery
- Dry Cleaning
- Local Movers
- Health Clubs
- Dial-Up Internet Access
- Self Storage
- Security Monitoring
- Grocery Delivery
- Toll Tags
- Restaurant Delivery

Disconnects

Account Summary

Logout

Accounts | Providers | Plans | Person | Order

PrimeCo Wireless

Service Plan: PrimeCo Calling Plan

Discounted Package: PrimeCo 500

Additional Features: Nokia 6185

Service Charge: \$34.99/month (Excluding taxes and governmental surcharges, if any)

Initial Charge: \$119.00 (Excluding taxes and governmental surcharges, if any)

Activation instructions will be included with the shipment of your phone. Service charges commence upon activation.

Ship Phone To:

Prior Address:

SSN: - -

Identification: Driver's License: #:

Employer Name:

Bill To:

Payment Method:

910

920

930

940

950

Fields marked with * are required.

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FIG. 12

PRICELINE

Disconnects

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Disconnect Service From Accounts Initiated On This Site

You may disconnect services from provider accounts that you have initiated using this site. If you have active accounts choose one from the list and click the "Select" button.

Additional Services

High-Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnect Service From Other Accounts

You may also be able to disconnect services that you have not initiated through this site. If you have input address into this system, choose one from your current or prior addresses from the drop down menu and click the "Select" button.

Address: 1 Main St #1000, TX 77041

Select

1025

Current Disconnects

Review the status of our disconnect orders below. Saved disconnect information may be edited and submitted by clicking "Edit/Submit". If your order has been submitted, your service provider will fulfill this disconnect order. If your order is pending, you may cancel this order by clicking "Cancel". You may disconnect existing accounts by choosing the account category from the menu and clicking the "Disconnect" link on that page.

You do not have any disconnect orders.

Skip

1025

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Disconnects

Account Summary

Logout

FIG. 13

My Profile

My Profile

General Information

My Profile displays all information entered about you on this site. General information may be entered and edited only by you and our leasing specialists, except for your Name and Service Address, which may only be entered and edited by our leasing specialists. All other information may only be entered and edited by you. You are encouraged to review our Privacy and Security Statement regarding the use and dissemination of this information. Your edits to My Profile may update information contained in pending orders, as well as saved order information. Accordingly, be very careful not to delete any information that is required for service providers to fulfill pending orders.

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnects

Account Summary

Logout

My Profile

General Information

My Profile displays all information entered about you on this site. General information may be entered and edited only by you and our leasing specialists, except for your Name and Service Address, which may only be entered and edited by our leasing specialists. All other information may only be entered and edited by you. You are encouraged to review our Privacy and Security Statement regarding the use and dissemination of this information. Your edits to My Profile may update information contained in pending orders, as well as saved order information. Accordingly, be very careful not to delete any information that is required for service providers to fulfill pending orders.

Name: Julie Youm

Service Address: 3233 McCue # 1000
Houston, TX 77056

Email Address: julie@qcorps.com

Prior Address: 180 West End # aaa
New York, NY 10023

Evening Phone: (713) 555-1212

Day Phone:

Phone (Cell): (123) 456-6789

Other Addresses:

Account ID: julieyoum [Change](#)

Password: *****

[Change](#)

Billing Addresses

Email: julie@qcorps.com

U.S. Mail: Miss Julie Youm : 1 Main St, #1000, test street32, Hollywood, TX 77041,
somecounty county

Personal Information

Social Security Number: 123-45-6789

Date of Birth: October 07, 1977

Mother's Maiden Name: mountaintdew

Birth City:

Identification Information

Driver's License: NY:10023

Financial Institution Account Information

None.

Credit Card Information

Qcorps VISA: XXXXXXXXXXXXXXX1111

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FIG. 14



My Profile

General Information

Some or all of this information will be required by service providers to process your order(s). You may edit this info at any time. Your edits may update information contained in pending orders as well as any saved order information. Accordingly, be careful not to delete any information required to process pending orders.

Electricity

Local Telephone

Long Distance Telephone

Cable/Satellite

Additional Services

High Speed Internet Access

Bottled Water Delivery

Renter's Insurance

Appliance Rental

Interstate Movers

Furniture Rental

Electronics Rental

Cellular Phone

Maid Services

Newspaper Delivery

Dry Cleaning

Local Movers

Health Clubs

Dial-Up Internet Access

Self Storage

Security Monitoring

Grocery Delivery

Toll Tags

Restaurant Delivery

Disconnects

Account Summary

Logout

Prior Address:

Street:

180 West End

aaa

Apt/Suite:

City/State/Zip:

New York

NY

10023

Evening Phone:

(713) 555

1212

X

Day Phone:

() _____

X

Email Address:

julie@qcprps.com

Please notify me when service requests are updated

Please do not notify me when new features, products, services, specials, or service providers become available.

Please do not notify me regarding surveys, contests, sweepstakes or similar promotions.

Please do not provide my email address or Personally Identifiable Information to service providers with whom I have not ordered or requested information about services or products.

Additional Contacts:

Phone (Cell): (123) 456

6789

X

Delete

Other Addresses:

Fields marked with > are required.

Save

Cancel

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FIG. 15



Account Summary

Printer friendly report

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Julie Youm

Address: Providence Uptown
3233 McCue # 1000
Houston, TX 77056

Account ID: julieyoum

Date/Time: Dec 06, 2000
09:20:10 PM

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

This Account Summary lists all of the services and products ordered through this site, as well as order information for your further consideration. We hope you enjoyed this service brought to you by www.tcreidential.com and Qcc Residential, Inc.

Electricity: Reliant Energy - HL&P

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000057

Service Plan: Balanced Billing

Bill To:

Payment Method: Check

Local Telephone: AT&T

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000173

Customer Service:

Service Plan: Local Service

Discounted Package: 3 Feature Pack with:

Call Waiting Caller ID - Name and Number Three-Way

Additional Features: None Selected

Start Date: Mon 06 Nov 2000

Bill To:

Payment Method: Check

Local Telephone: Southwestern Bell

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000171

Service Plan: Basic Local

Discounted Package: Phone Solution

Additional Features: Call Waiting ID Enhanced

Start Date: Thu 02 Nov 2000

Bill To:

Payment Method: Check

Local Telephone: MCI Worldcom

No Requests for this Account

[Delete](#)

Long Distance Telephone: MCI Worldcom

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000337

Service Plan: MCI One Net Savings

Additional Features: None Selected

Start Date: Sat 04 Nov 2000

FIG. 16

Bill To:
Payment Method:

Cable/Satellite: Time Warner Digital
No Requests for this Account
Delete

High Speed Internet Access: Road Runner
No Requests for this Account
Delete

High Speed Internet Access: Verizon

Status: Order information has been saved. This order has not been submitted.

Edit/Submit Cancel

Order Number: SP1000177

Service Plan: Platinum

Additional Features: None Selected

Requested Appt: Thu 23 Nov 2000 8am-Noon

Bill To:

Payment Method:

High Speed Internet Access: PDQ.net
No Requests for this Account
Delete

Renter's Insurance: Balboa Life & Casualty

Status: Order information has been saved. This order has not been submitted.

Edit/Submit Cancel

Order Number: SP1000128

Customer Service:

Coverage Plan: Basic Renter's Insurance

Coverage Amount: \$30,000 Personal Property Limit

Start Date: Wed 01 Nov 2000

Bill To:

Payment Method:

Interstate Movers: Beltmann North American Van Lines
No Requests for this Account
Delete

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FIG. 17

FIG. 18

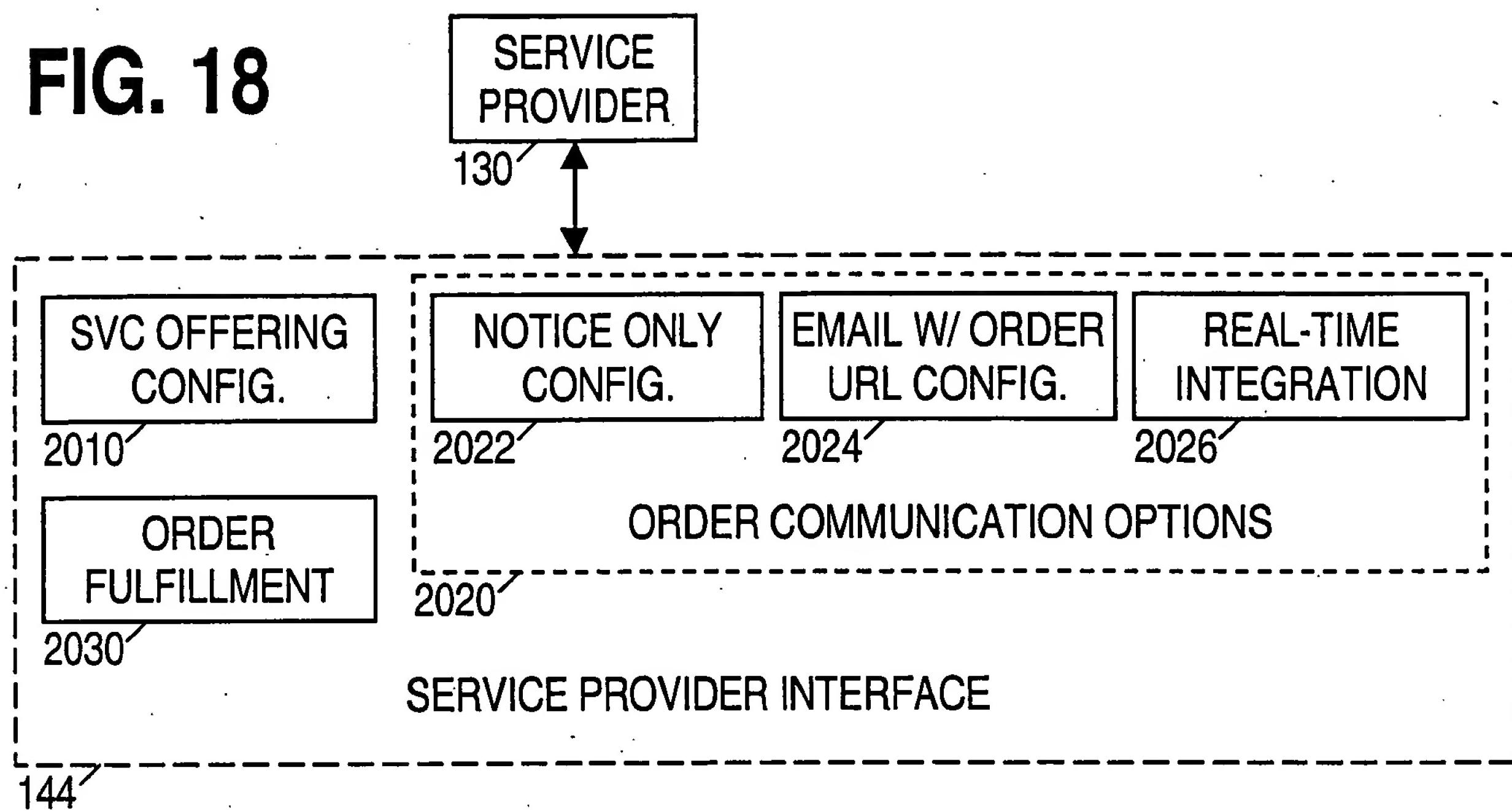


FIG. 24

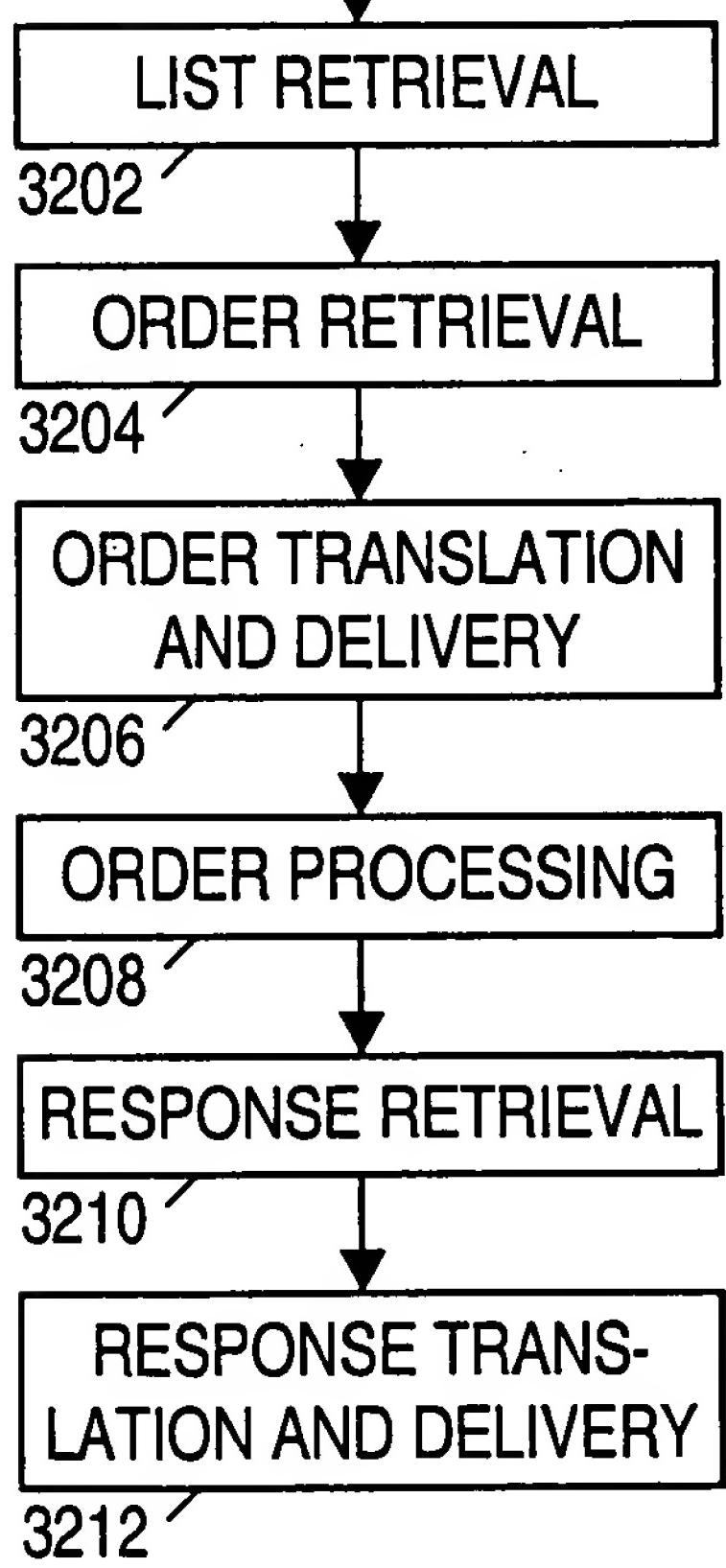
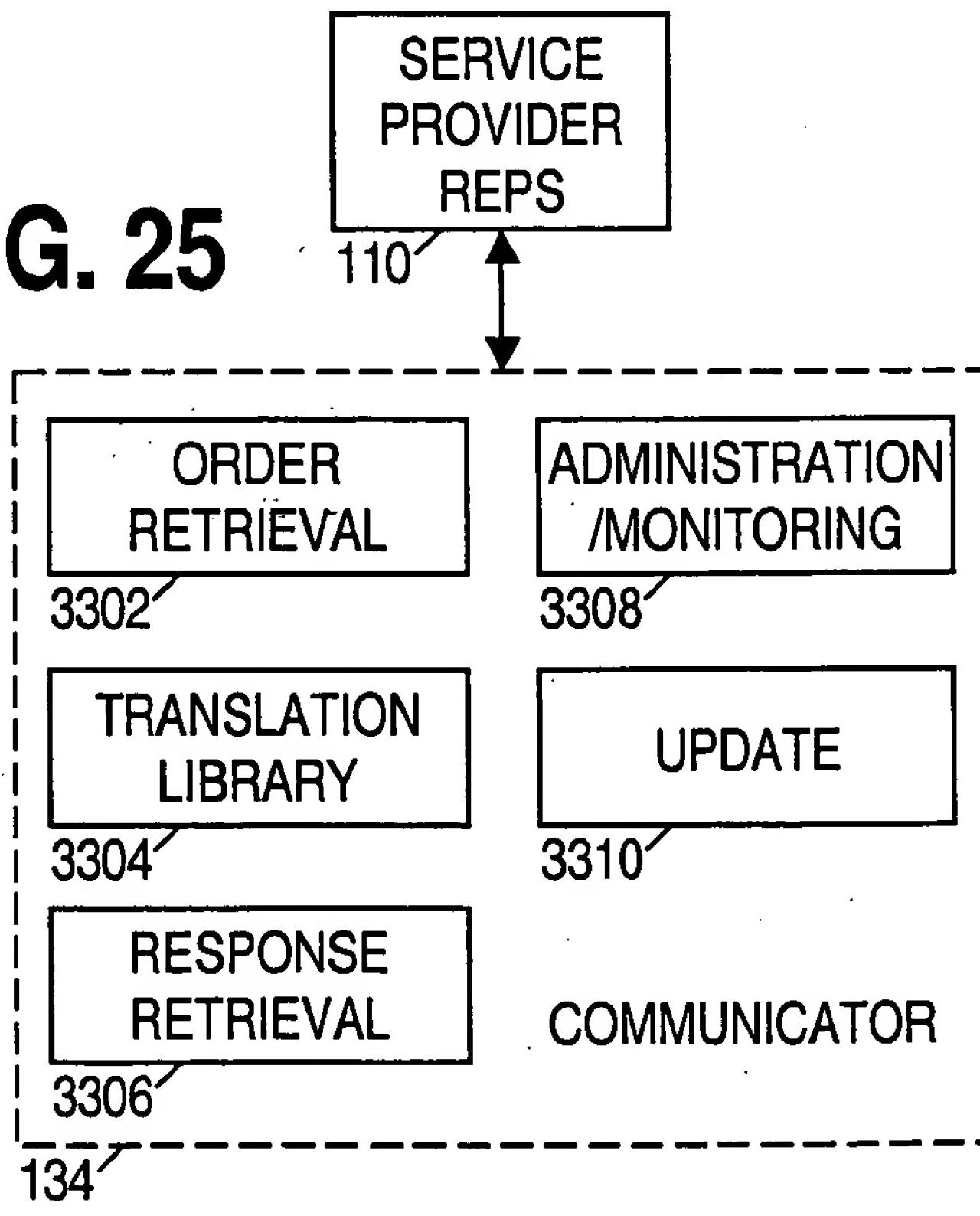


FIG. 25





[Markets](#) [Offerings](#) [Logout](#)

Define Unique Markets

Offerings in the Qcorps system are limited to, and defined by, a specified coverage area. A coverage area can be all inclusive or as limited as an individual apartment complex. Note that the columns are additive in nature (e.g. to create a market that includes all of Texas and one county in Oklahoma, you would select Texas in the state column and enter the applicable Oklahoma county in the County, State column.).

Market Name 1902	Market Status 1904
Edit Market By:	
State (A) 1906	County, State (B) 1908
Zip Code (C) 1910	Property (D) 1912

When a user clicks on one of the above, the following is displayed on this page:

- (A) List of all states in 4 columns with check boxes for selection
- (B) 15 rows for entry w/ "Add Rows" button for additional entries (See locations for similar layout)
- (C) 15 rows for entry w/ "Add Rows" button for additional entries (See locations for similar layout)
 - Also enables users to enter zip codes in ranges:
- (D) Property Assignments page

77001 through 77081
1914 1916

[Save](#) [Cancel](#)

1918

Rules:

- 1) Columns are additive in nature
- 2) Right wins over left for region overlaps (specificity)
- 3) No two markets can have the same entries in any column (i.e., markets are mutually exclusive)

FIG. 19(a)

[Markets](#) [Offerings](#) [Logout](#)

Property Assignments
This section is used to assign properties to a unique region on a property specific basis. To generate a list of properties, enter your search criteria in the fields provided below, then click "Generate List of Properties".

Include:	Name	Street	City	State	County	Zip	Market
All	All	All	All	All	All	All	All

1920

1922 ~ [Generate List of Properties](#)

Park	2212 Main	Houston	TX	Harris	77081	Market 1
Green	2213 Main	Houston	TX	Harris	77081	Market 2
Creole	2214 Main	Houston	TX	Harris	77081	Market 3
Providence	2215 Main	Houston	TX	Harris	77081	Market 4
Merrywood	2216 Main	Houston	TX	Harris	77081	Market 5
Trestles	2217 Main	Houston	TX	Harris	77081	Houston

1924

Assign selected properties to: Houston

1928

[Assign Properties](#)

1926

Note: All or type in criteria

1930

Note: When a user enters this section from the "Define Markets" section, this notion does not exist.

[Save](#) [Cancel](#)

[How to Use](#) [Security Statement](#) [Operating Guidelines](#) [FAQ](#) [Contact Qcorps](#) [User Profile](#)

FIG. 19(b)

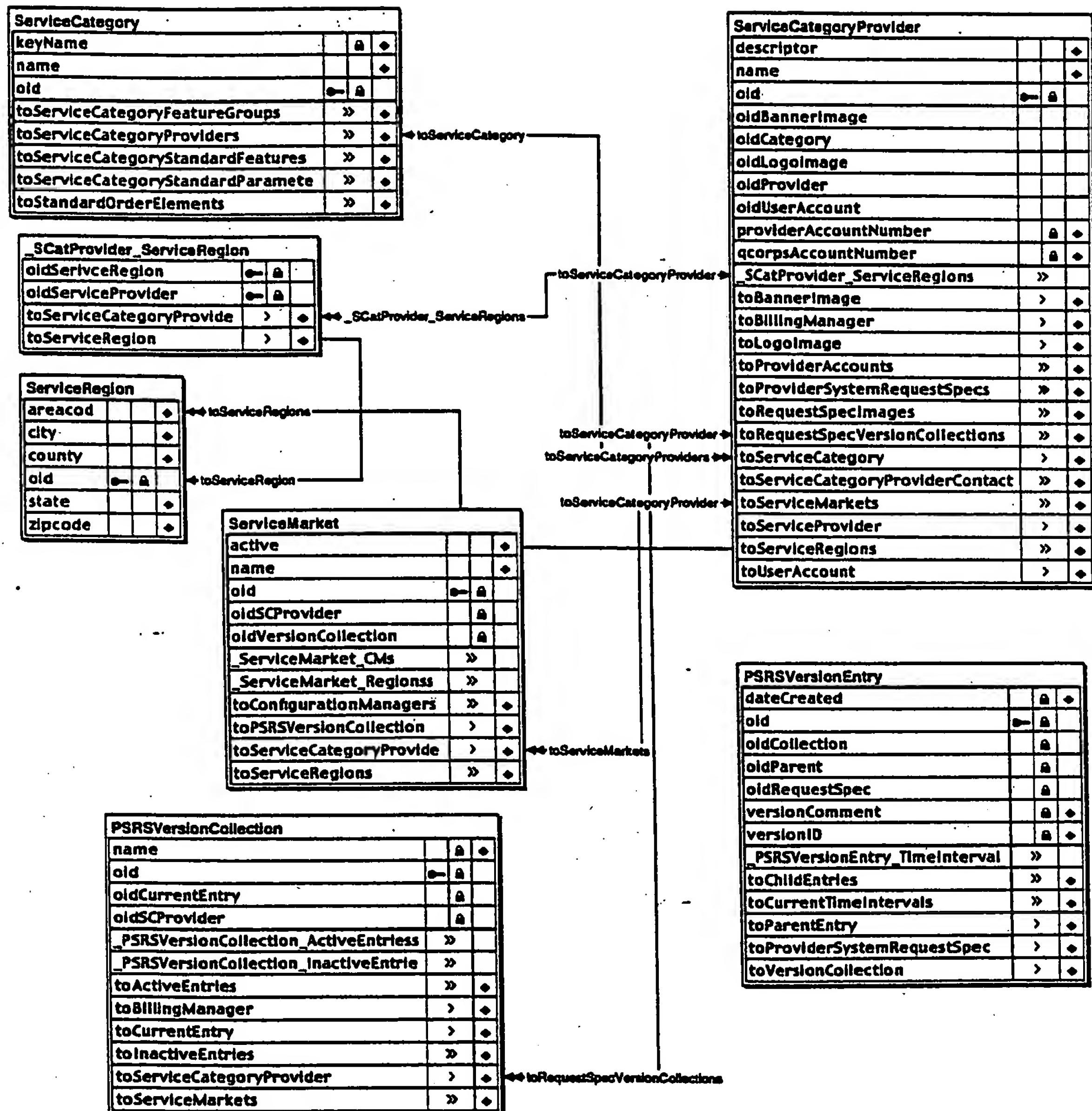


FIG. 20

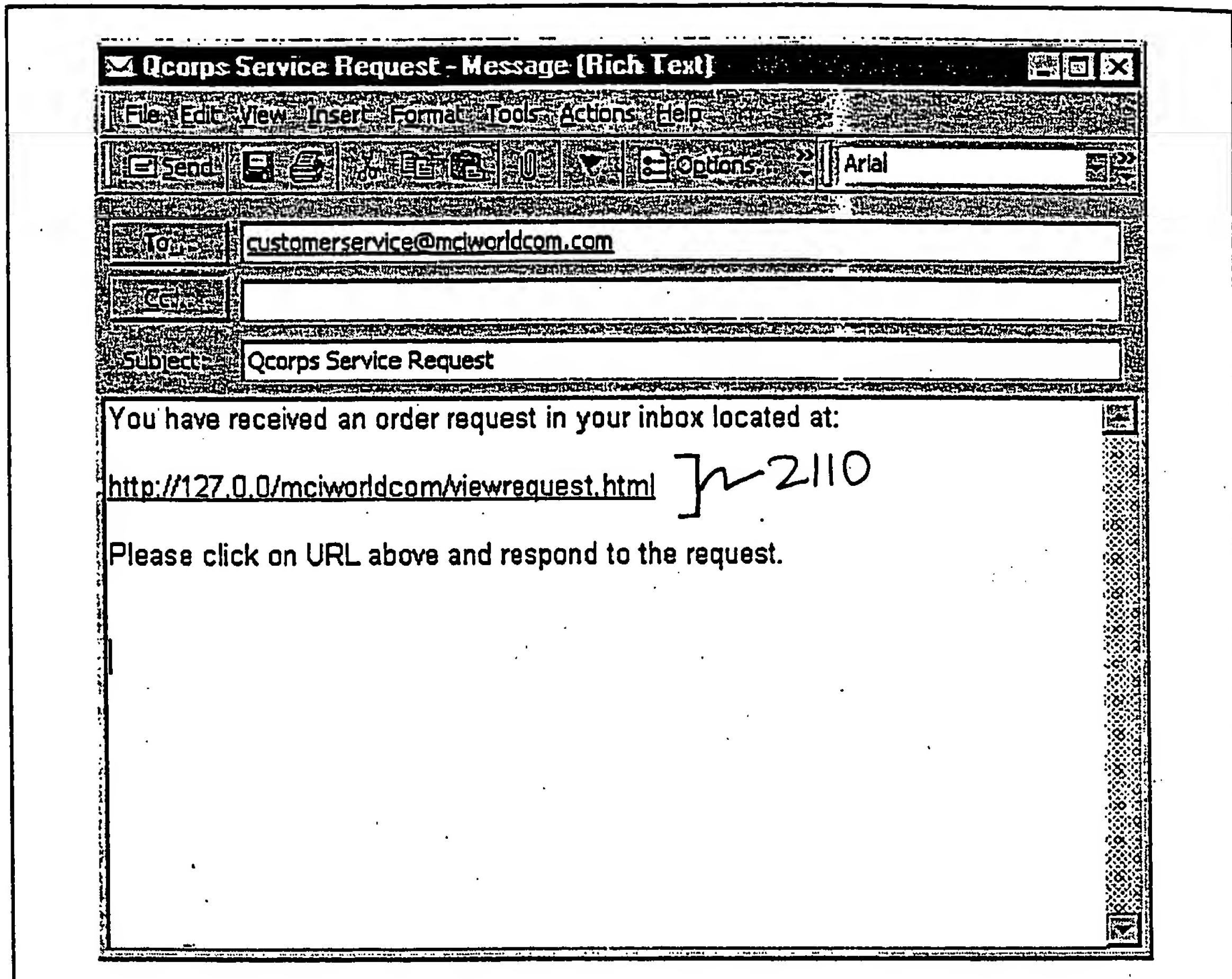


FIG. 21



Work In Progress



Order Request Form

Search Transactions

Requested Service Address:

1313 Mockingbird Lane, #418
Houston, Texas 77056

Billing/Contact Information:

Mr. Jack B. Quick, Jr.
1313 Mockingbird Lane, #418
Houston, Texas 77056
(281) 555-6369
(713) 216-6300
(713) 882-1553
jbquick@xnet.com
jbquick@aol.com

Order:

Plan(s): Z2817 Basic Local

Package(s): P3209 The Basics

Feature(s):

P1701 Call Waiting
P3203 Caller ID Enhanced
P3228 Call Blocking
P3400 Call Return

Service Activation: 3/13/00

Transfer Existing Number: (281) 398-1215

Listed in Phone Book and Directory Assistance: Yes

Name to be Listed: Jack and Jane Quick

Omit Address: No

Prior Service Information:

Mr. Jack B. Quick, Jr.
1701 Hermann Drive
Houston, Texas 77056

Payment Approach:

Method: Credit Card

Account: Mr. Jack B. Quick, Jr.
American Express
3728 4586 9789 exp. 03/02

Generate Response

]~2210

FIG. 22

MCIWORLD.COM

Work In Progress

Search Transactions

Order Response Form

Status:

Errors:

Account Number:

Deposit Amount:

Deposit Instructions:

Total Monthly Service Fee:

New Telephone Number:

Comment:

FIG. 23

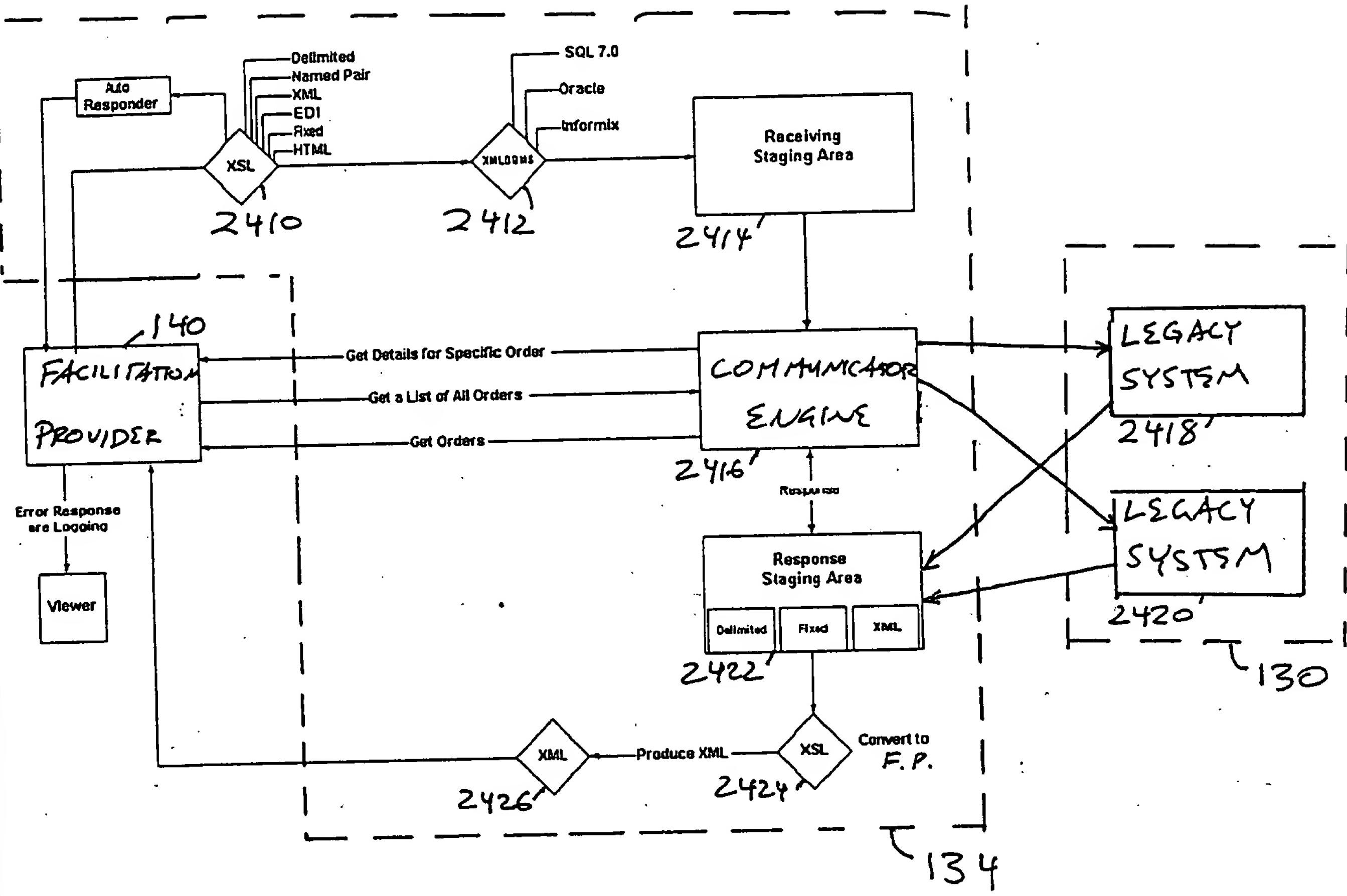


FIG. 26

Manual changes
required at
installation

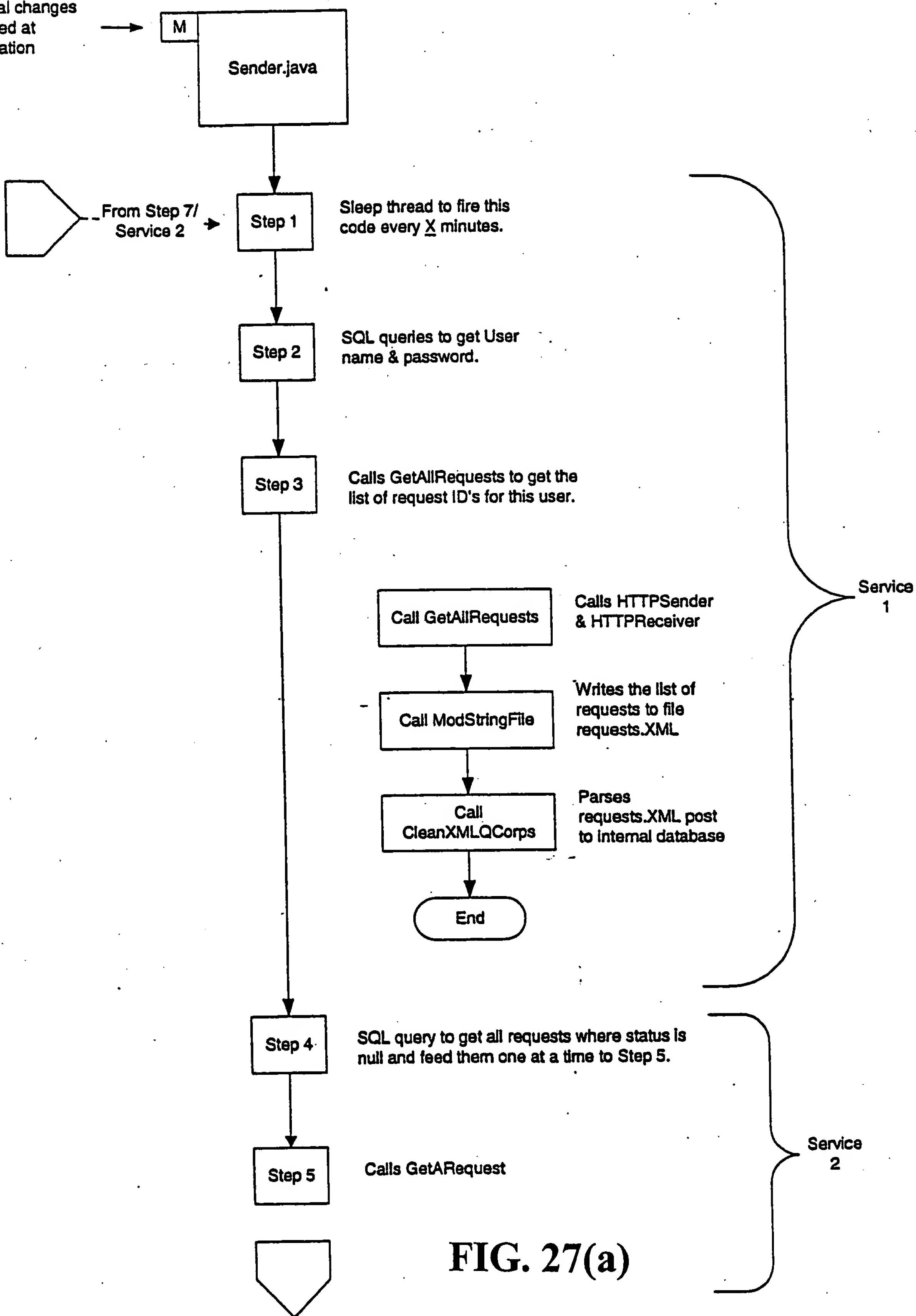


FIG. 27(a)

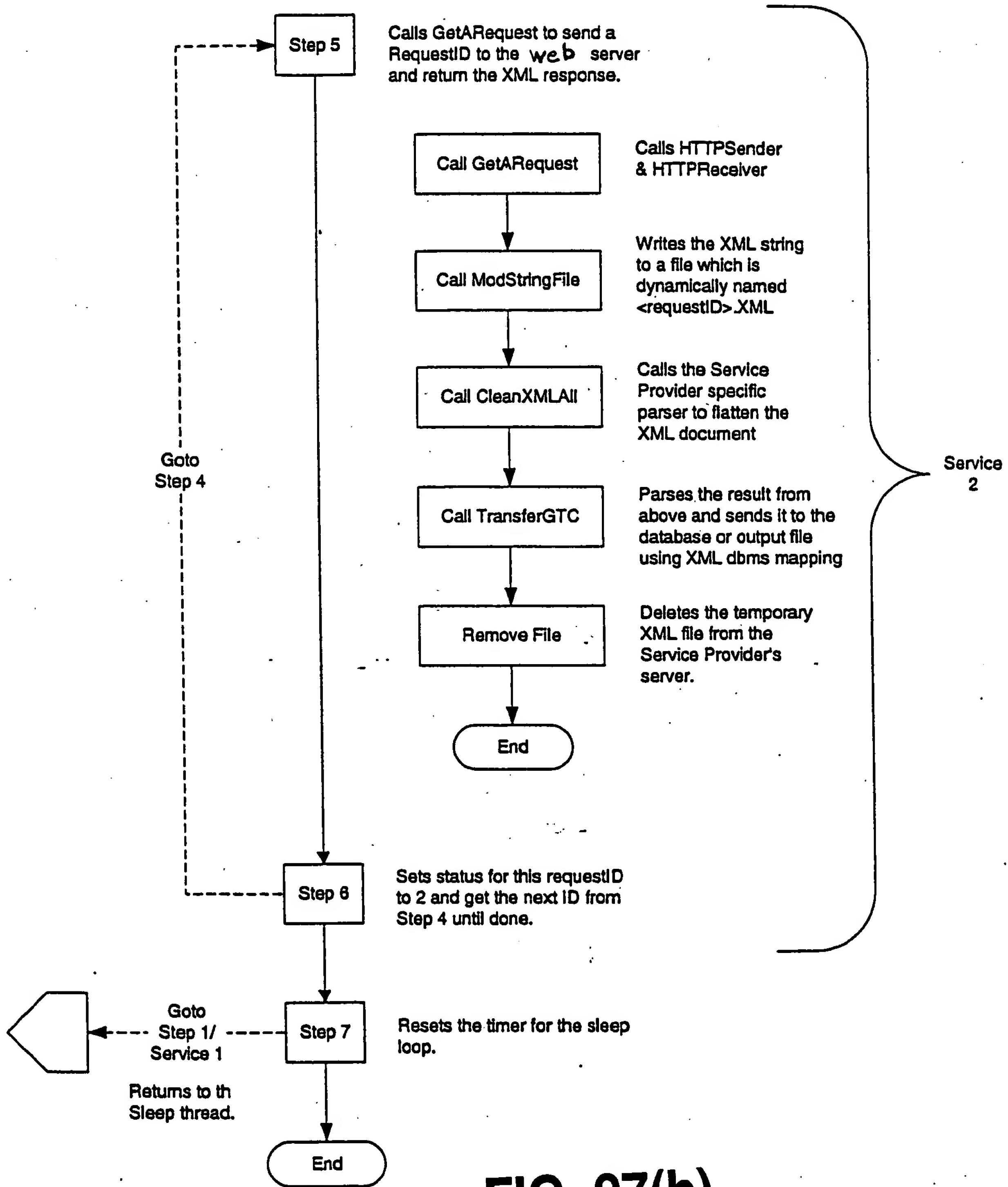


FIG. 27(b)

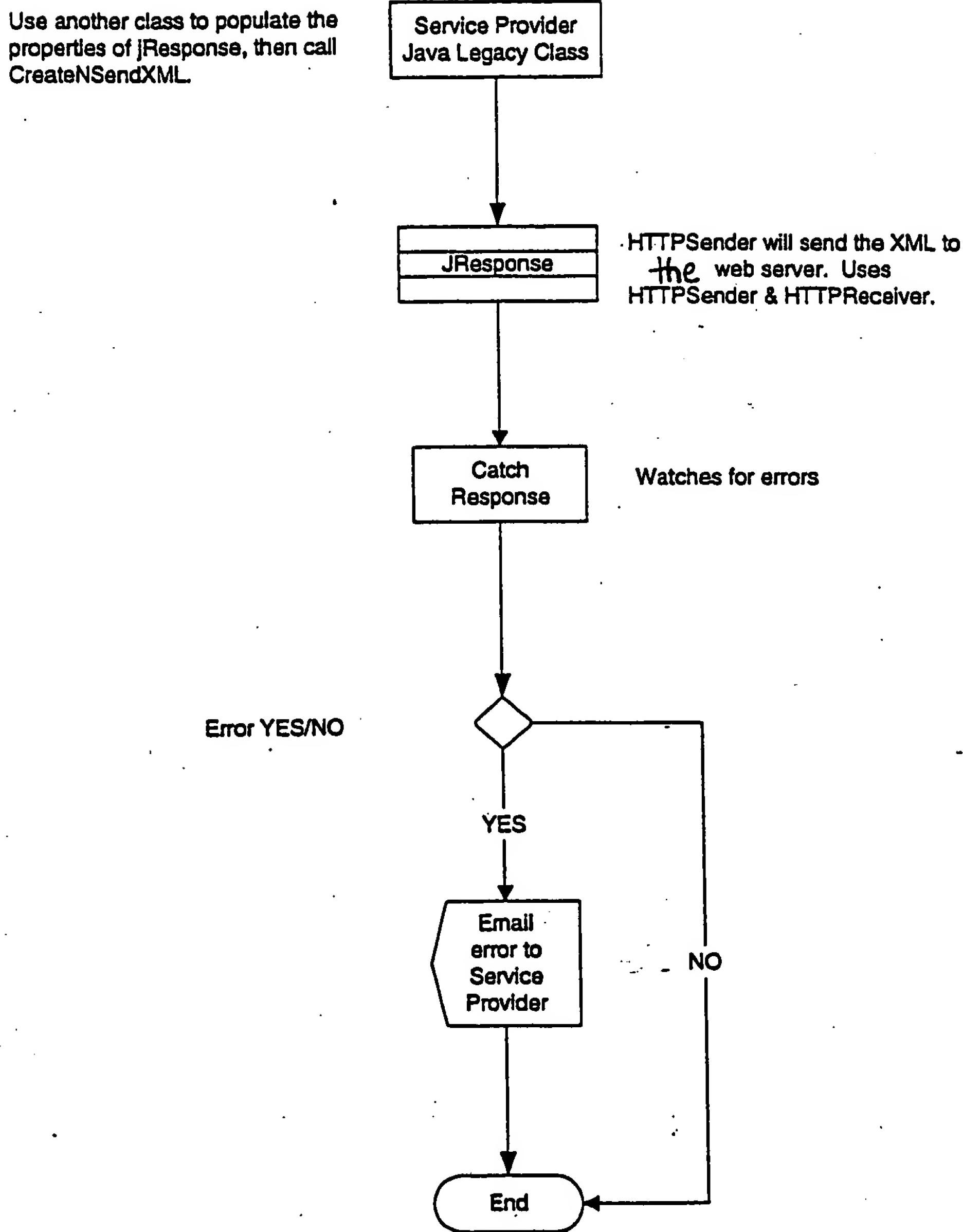


FIG. 28

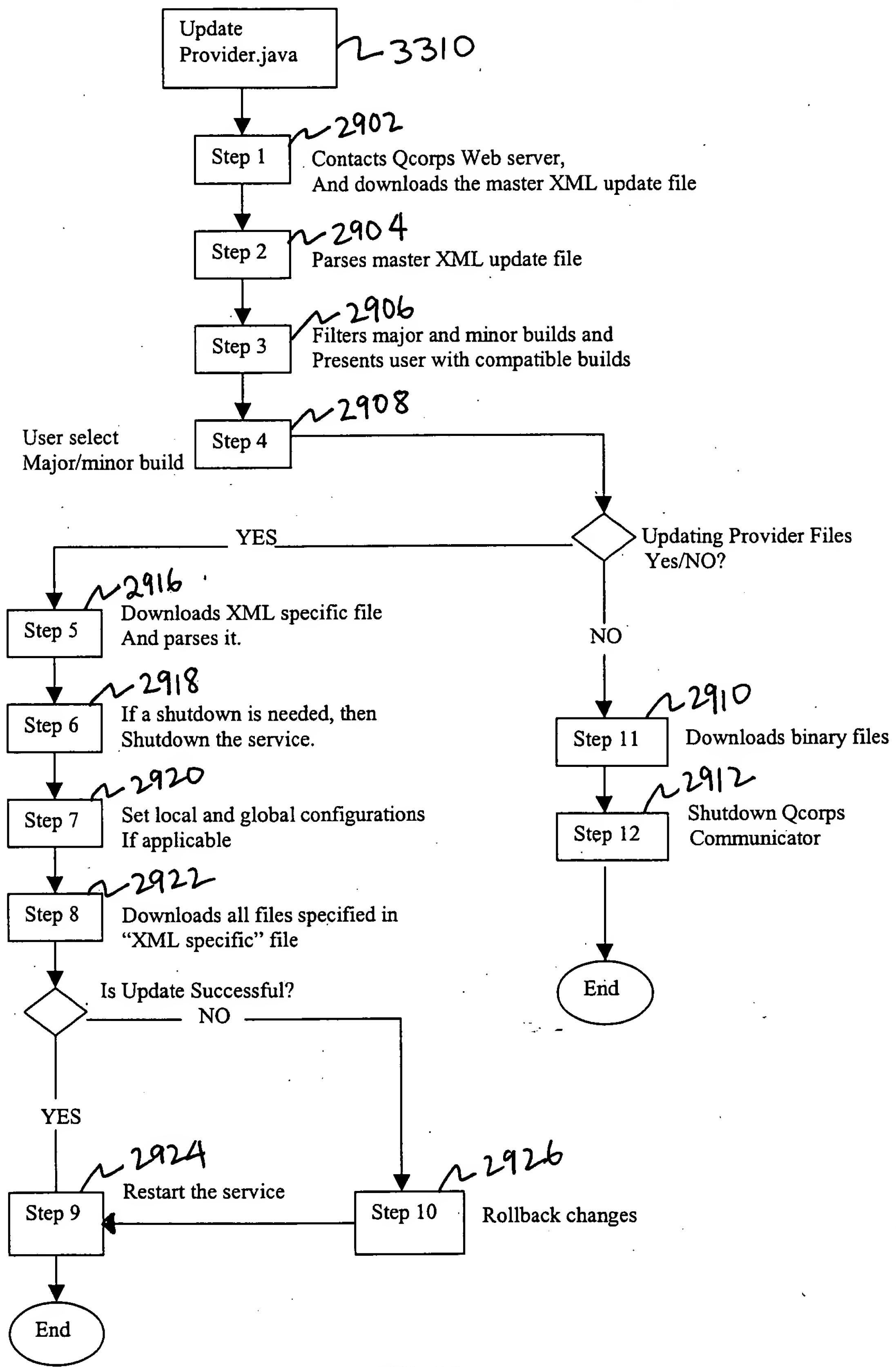


FIG. 29

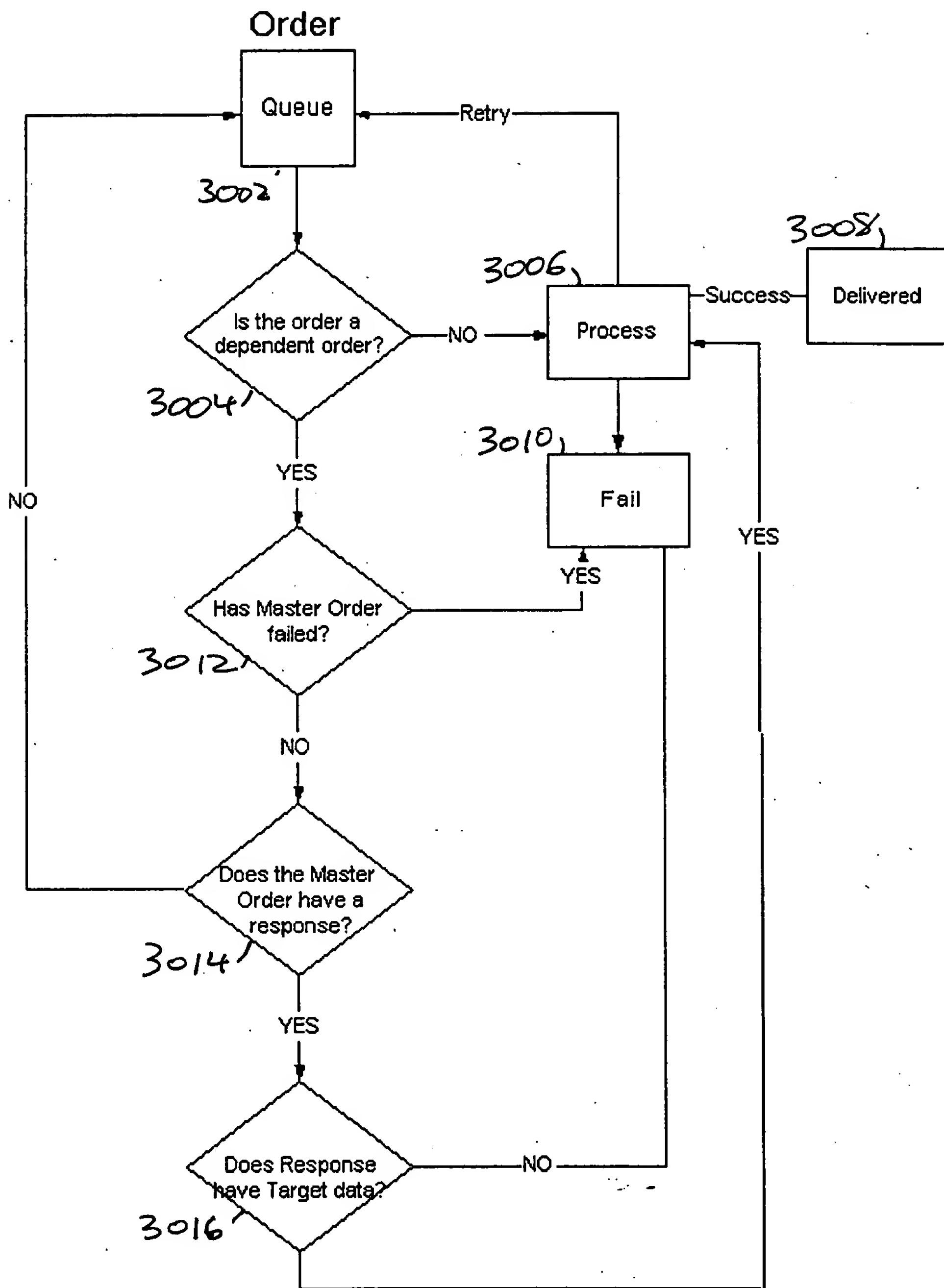


FIG. 30

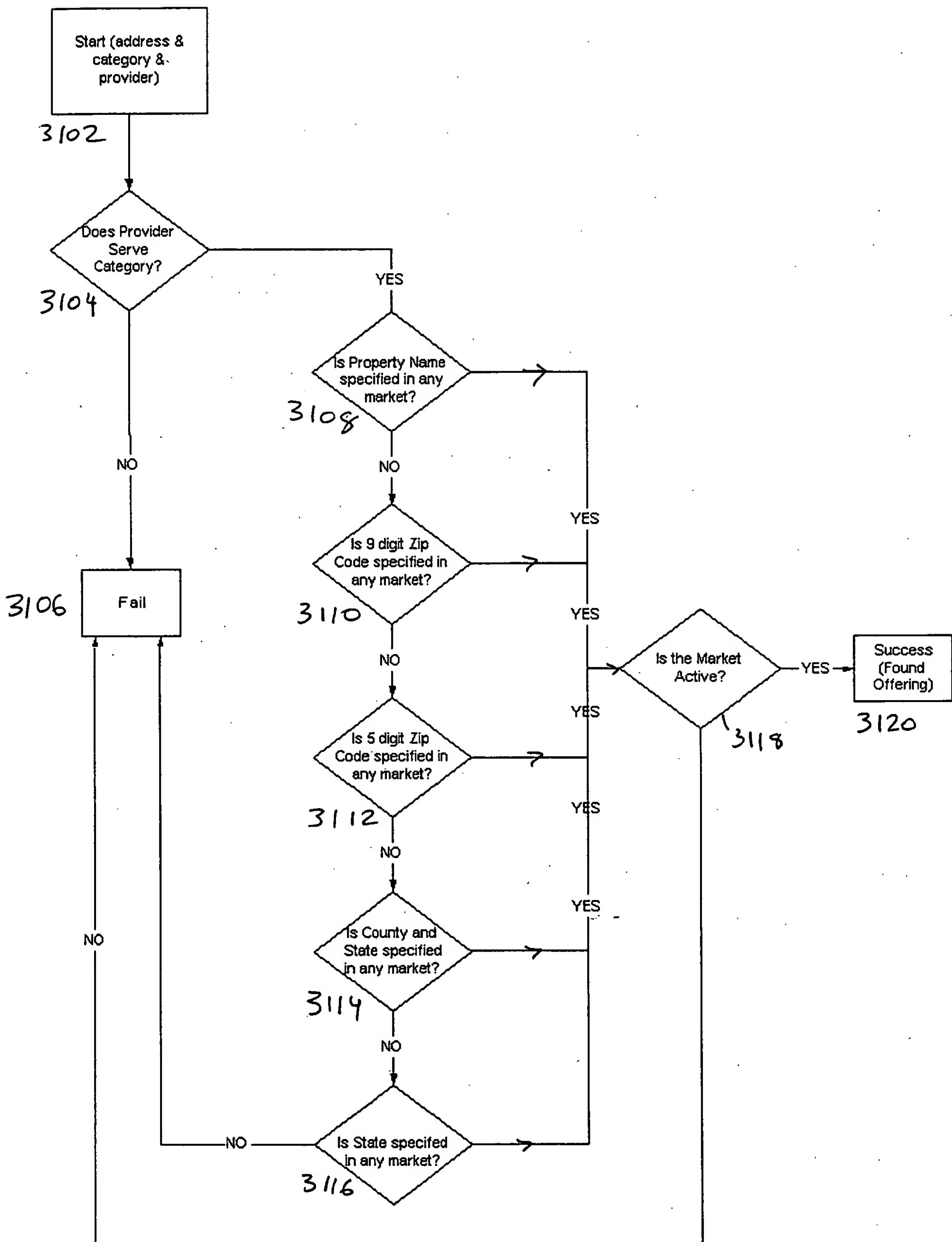


FIG. 31

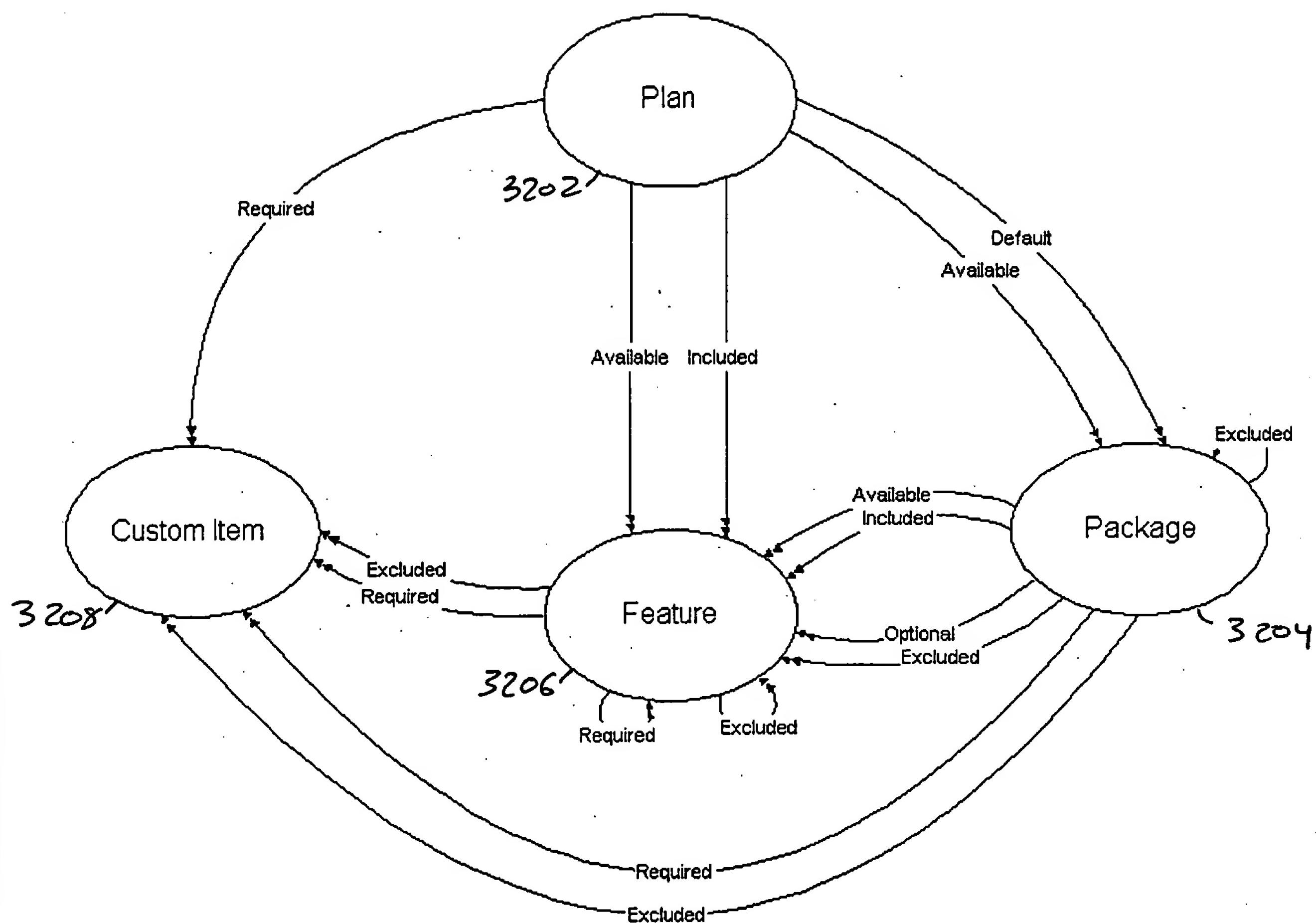
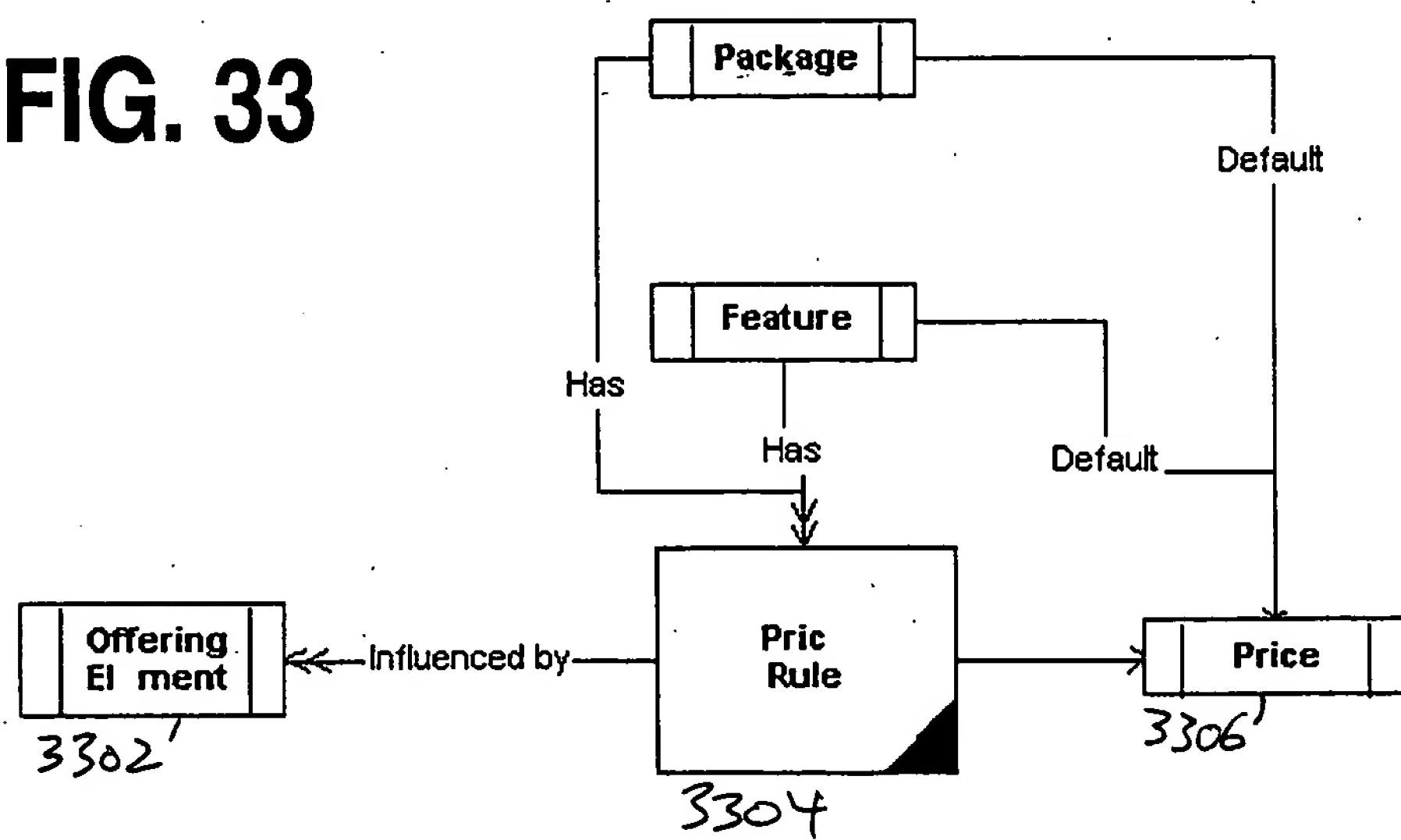


FIG. 32

FIG. 33



Qcorps Communicator Architecture

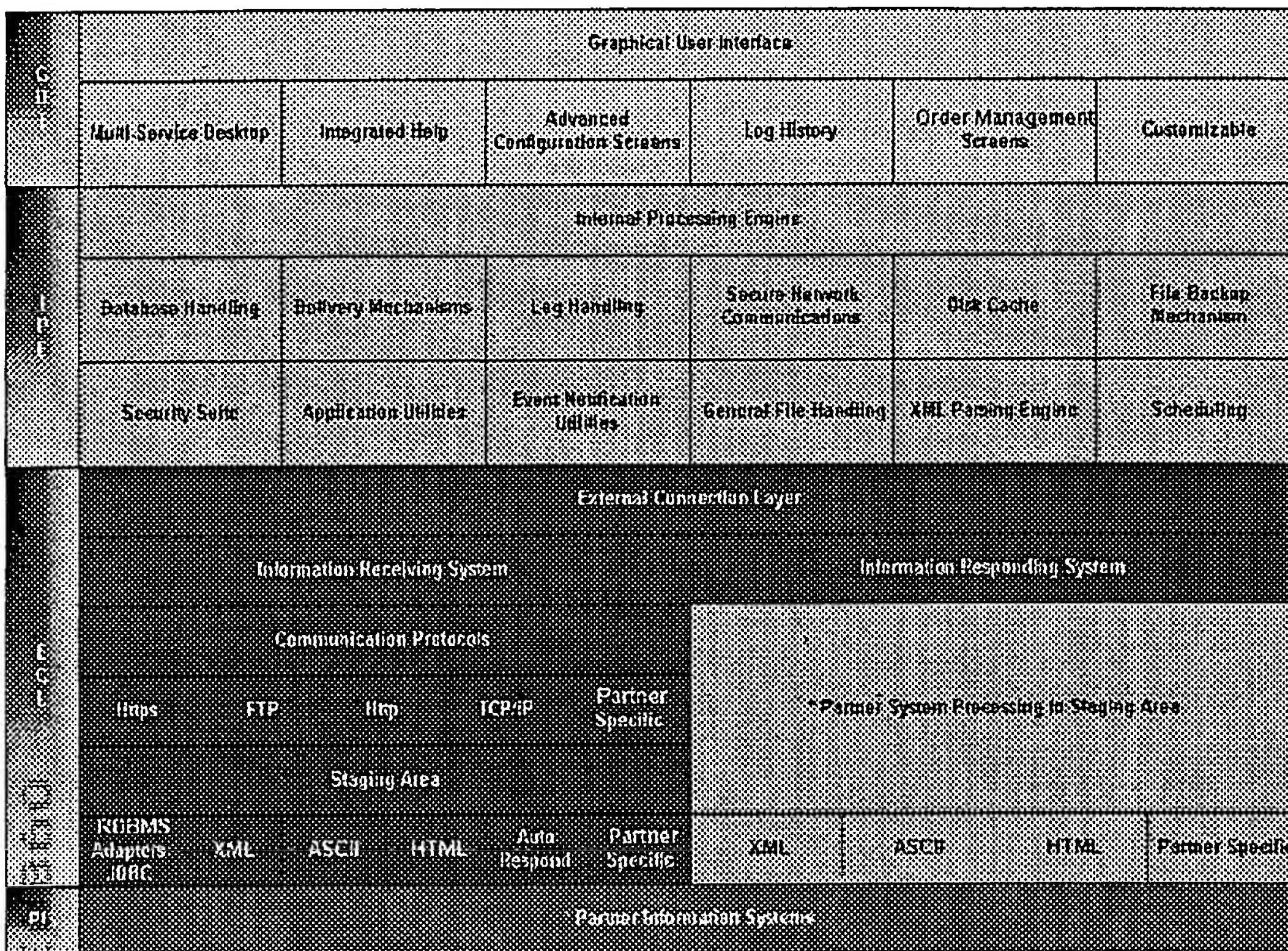


FIG. 34

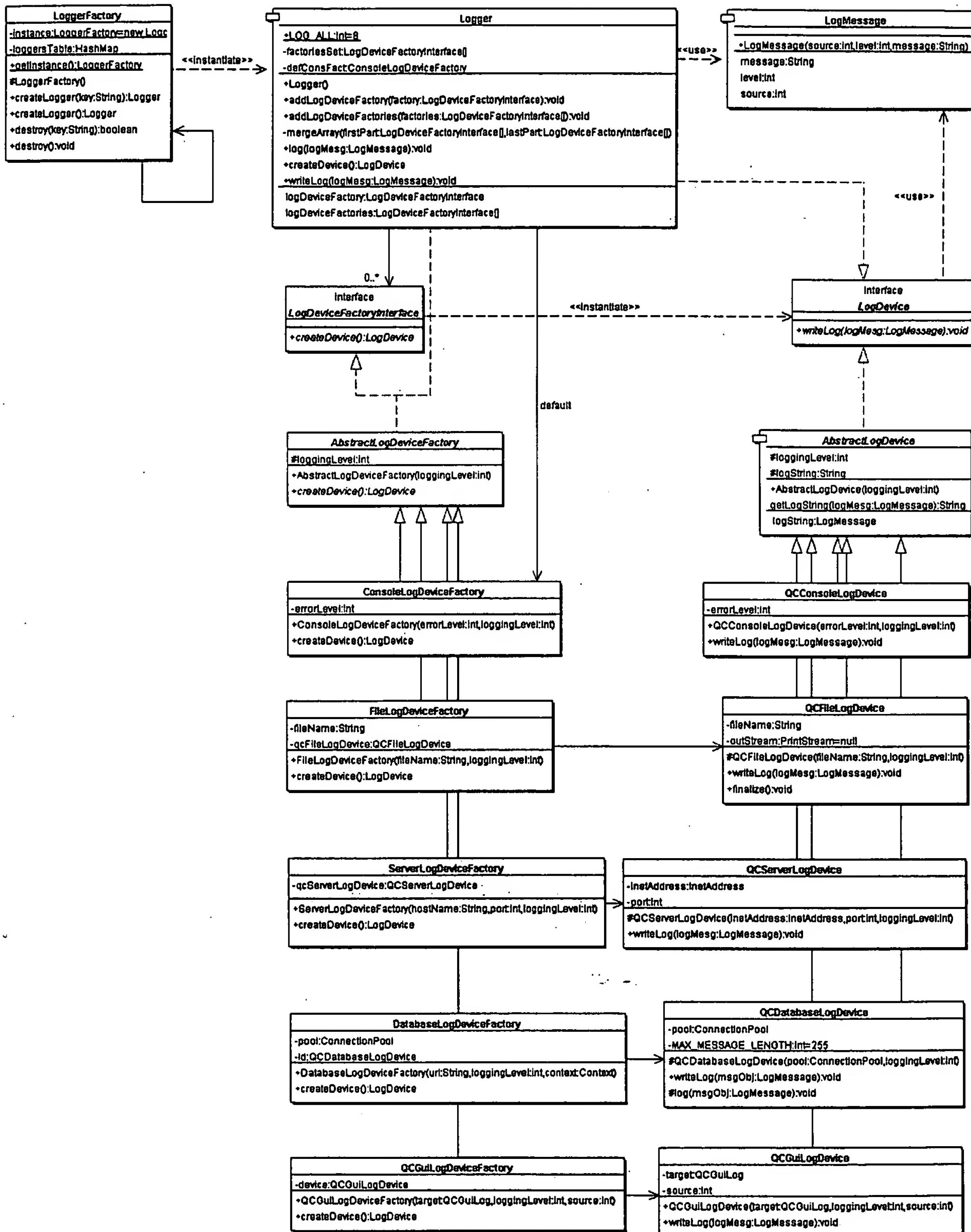


FIG. 35

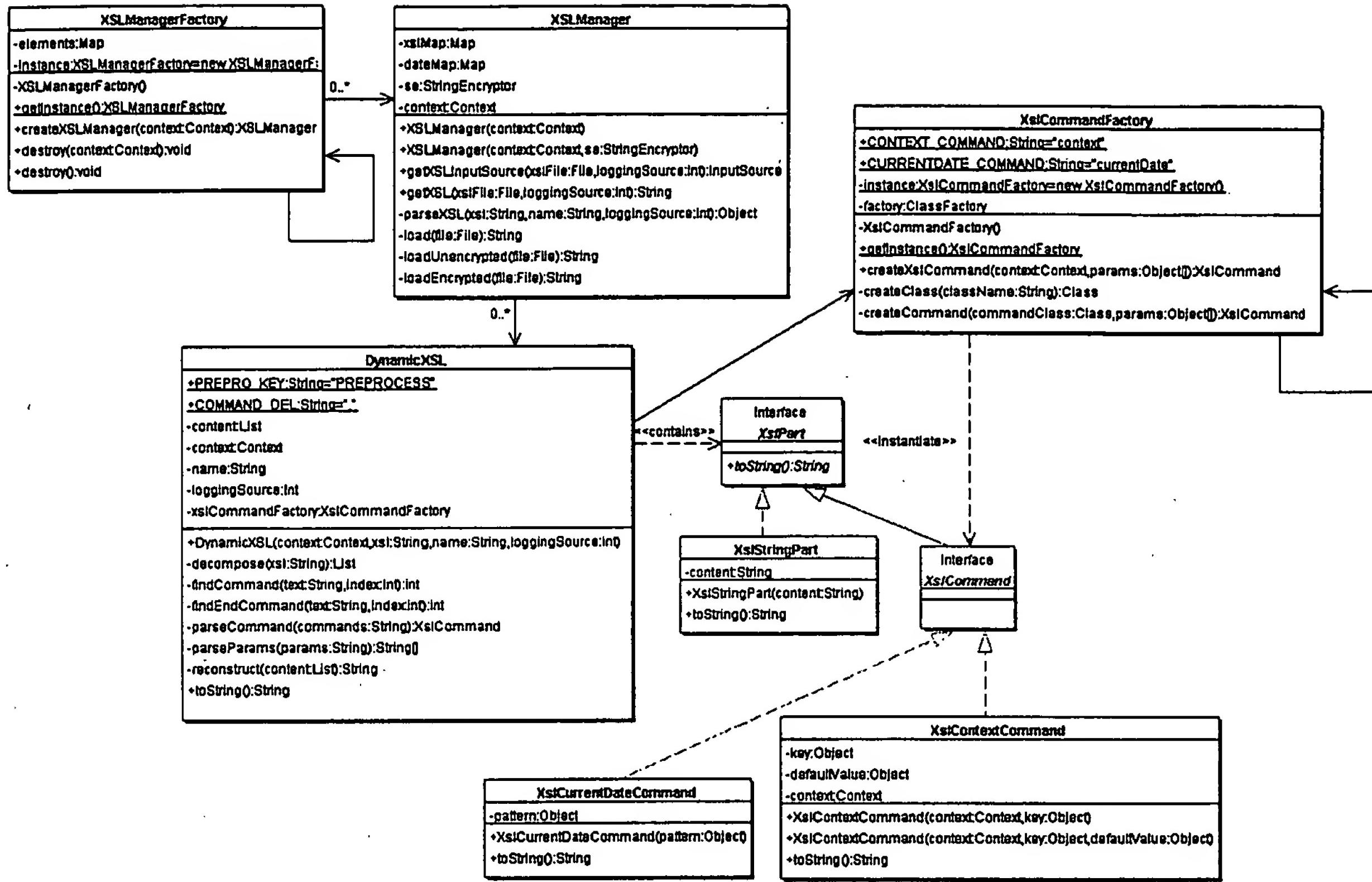


FIG. 36